

STATEMENT OF QUALIFICATION

MANAGED SERVICES | CONTINGENT WORKFORCE SERVICES

SBA 8(A) CERTIFIED

M/WBE CERTIFIED

DBE / HUB CERTIFIED

2009

State of Texas HUB Certified

NAICS CODE

541511
541512
561320

SAIC CODE

7371
7379

CCR/CAGE COGE

On request

Table of Contents

Corporate Background	1
Diversity Certifications.....	1
About the Management.....	1
4Ci Credentials.....	2
Our Services	2
Managed Services	2
Contingent Workforce Services.....	3
Staff Augmentation Best Practices.....	3
ERP Competency.....	3
Technology Portfolio	3
Representative Staffing Engagements	11
Representative Clients	11

Corporate Background

flexible solutions for your business needs

4CI is a State of Texas based corporation providing Contingent Workforce Staffing & Managed Services. We provide manpower with expertise in usage & implementation of various development tools & technologies, project management methodologies, business process analysis & testing, and subject matter expertise related to development of software products, enterprise wide information systems, and business process automation. The company was established in the Year 2000 and is headquartered in Richardson, Texas. Our mission is to provide expertise and personnel that meet and exceed the demands and challenges of this ever-growing information technology marketplace.

4 C I C L I E N T S

State Government

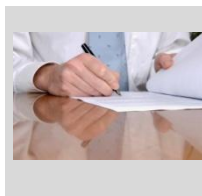
Federal Government

Commercial Sector

4Ci's philosophy about this business is to help its clients manage their IT workforce, but not just by providing talent but also by evolving ourselves as strategic provider of knowledge and qualified skills.

Diversity Certifications

4Ci is a **SBA 8(a)** Certified, Minority, Women Owned, State of PA DBE, State of Texas HUB, & State of NC HUB Certified Corporation. Our certification are valid nationwide. 4Ci is considered a *small business as per SBA mandated guidelines*. 4Ci has been approved as a small business and is registered with CCR.



About the Management

4Ci's senior management has over 75 years of experience in providing contingent workforce services. This experience includes providing resources with experience as subject matter experts, project/program managers, and technologists across core, legacy, and emerging technologies.

4Ci management has experience in providing services to public sector, state government, and private sector across various industry verticals.

4Ci Credentials

4Ci has been applauded by its clients for delivering services in professional manner and for exceeding their expectations. Our services and achievements have been recognized by private sector and diversity business councils. **Very often our consultants are applauded for their work performed at the client location.**



- ✓ Nominated by “Sabre Holdings” for Minority Supplier of the Year Award.
- ✓ Nominated by D/FW Minority Business Council for MBE Supplier of the Year Award, Category II.
- ✓ Presenter of “Top Ten” Challenger Award on behalf of WBC-Southwest.
- ✓ Ranked as one of the **Top Women Owned Business** by DiversityBusiness.Com

Our Services

Technology services without business knowledge and business process services without technology knowledge is only half the value proposition. 4Ci, being a provider of consulting services has leverages their network of resources in combining parameters, efficiently, required to deliver a solution that meets client’s business goals and objectives. Portfolio of our services is as follows:

Managed Services

FUNCTIONAL ADVANTAGES
Risk Mitigation
Cost Efficiency
Quality Consistency
Scalability

4Ci has invested considerable time, money, and effort in evolving its Managed Services model that is built on process that create a Strategic Partnership between 4Ci and its Clients. Through its MSP model, 4Ci provides services in the following areas:

- Resource Management Services*
- Subcontract Management Services*
- Vendor Management Services*

By utilizing 4Ci’s MSP model, client has the flexibility to outsource single services such as staff augmentation or combine multiple services such as sourcing, payroll, billing, & invoicing. Basically, client has the option to pick and choose services that best meets their business needs.

4Ci has internally developed Vendor Management System (VMS); named as Re-IN (Real InterFace Management System); a fully integrated web based application to implement its Managed Services Model enterprise wide.

Contingent Workforce Services



Supplemental staffing services are not just about throwing resumes across the table. It's about creating a collaborative service model by understanding client business model, their strategic initiatives, technology investments and priorities. 4Ci has experience in providing both;

Contingent Staffing Services (Preferred Vendor Services); &
Project Staffing Services (Teaming Agreements).

4Ci has 9 years of experience in providing contingent workforce services. We have supported projects engagements for world's largest clients by providing them top quality skills at a very cost effective price.

Staff Augmentation Best Practices

Internally conceptualized, documented, and refined to best meet the challenges of this dynamic staff augmentation industry. Our best practices guide covers all phases of staff augmentation life cycle to include; response management, requirements management, time & expense management, performance management, invoicing & billing procedure, work performance continuity, and issue resolution process.

ERP Competency



Over a period of 9 years 4Ci has built a large network of highly qualified ERP consultants with skills in Oracle EBS, Peoplesoft, JD Edwards, and SAP. 4Ci has assisted client's such as Deloitte Consulting, Oracle USA, Fujitsu North America, and Rapidigm in implementing ERP solutions for industry segments such as; Aerospace & Defense, DoT, State Governments, Consumer Products, & Healthcare.

4Ci's resource pool comprises of Program Managers, Project Managers, Functional & Technical Consultants, System Administrators, Database Administrators, Technical Writers, Documentation Specialists, Trainers & Instructional Designers.

Technology Portfolio

As a staff augmentation company, deep understanding of technology is one of our biggest assets. We have worked across various technology platforms, including, *legacy*, *core*, and *emerging* systems. We have in-house ability to evaluate technical competence of consultant.

Enterprise Resource Planning (ERP) ERP

represents a solution that integrates various business functions of an organization. 4Ci consultants have deep knowledge and expertise in provide system integration and implementation services across ERP domains (public sector, federal government, and industry specific market segments), products, and technologies. In addition, our consultants can provide consulting services for ERP environments.

ERP PORTFOLIO

Architect, Functional, SME,
Technical, Quality Analyst

SAP

Oracle EBS

Peoplesoft Enterprise

JD Edwards E1

Peoplesoft Enterprise Application (ERP)

4Ci's resource pool comprises of business analysts, systems administrators, security analysts, technical developers, managers with multiple full life cycle implementations across Public & Private Sector.

**PEOPLESOFT
ERP PORTFOLIO**

Asset Management

Campus Solutions

CRM,EPM, HCM, SRM

Enterprise Portal

Financial Management

Supply Chain Management

PeopleTools (ALM, IB,
AppDesigner, Admin Tools)

4Ci technical consultants have hands on experience with PeopleTools (Integration Broker, AppDesigner, Administration Tools, and Application Lifecycle Management. Functional consultants have experience with Fit/GAP analysis, Configuration Management, Quality Analysis, Risk Mitigation Strategies, Business Rules, and System Documentation.

Oracle EBS (ERP)

4Ci's resource pool comprises of functional analysts, technical developers, project manager, systems administrators, and Apps database administrators. 4Ci consultants have implemented Oracle EBS solutions for Federal, Private, and Public Sector industry segments.

**ORACLE EBS
ERP PORTFOLIO**

Asset Lifecycle Management

Customer Relationship Management

Enterprise Resource Planning

Procurement

Product Lifecycle Management

Supply Chain Management

Manufacturing

Development Tools (Traditional, BI, DB,
SOA, JAVA, .Net, Web 2.0)

4Ci technical consultants have hands on experience with JAVA, SOA, BI Publisher, DB Application Development Tools, and Traditional Oracle Development Tools. Functional consultants have experience with Fit/GAP analysis, Configuration Management, Quality Analysis, Risk Mitigation Strategies, Business Rules, and System Documentation.

Data Integration Data Integration capabilities are the heart of the information-centric infrastructure and establishes a frictionless platform for sharing of data across all organizational and system boundaries. Our consultants have experience in construction and implementation of data access and delivery infrastructure for a variety of data integration scenarios such as:

- ✓ Data acquisition for business intelligence (BI) and data warehousing
- ✓ Creation of integrated master data stores
- ✓ Data migrations / conversions
- ✓ Synchronizations of data between operational applications
- ✓ Creation of federated views of data from multiple sources
- ✓ Delivery of data services in SOA context
- ✓ Unification of structured & unstructured data

DI PORTFOLIO

Architect, Developer, Analyst

BO: Data Integration, Quality, Metadata Mgmt

IBM: Information Server, Rational Data Architect

Informatica: Data Quality

Oracle: Data Integrator, Warehouse Builder

MS: SQL Server Integration Services

Sun: JCaps, eGate

SAS: DI

Enterprise Architecture Enterprise Architecture (EA) and associated tools are increasingly becoming important to support the business strategy. For EA to support the business strategy effectively, tools are needed to support integration and analysis of wide variety range of information and to communicate this information to a variety of stakeholders. Our consultants have experience with both modeling-heritage and repository-heritage tools. Enterprise Architects provided by us have experience in integrating information of variety of subjects, including applications, data (structured & unstructured), technology of various kinds, interfaces, business processes, and organization structures. Our consultants have experience with:

- ✓ Ways to structure information meaningfully through supplied metamodel, architecture frameworks, and repository.
- ✓ Information presentation, including variety, flexibility and ease of use
- ✓ Gap and impact analysis
- ✓ Import information from external sources and export information to facilitate stakeholder use
- ✓ EA tool administration, including configuration, management, security and features to support the management of architecture, such as workflows.

EA PORTFOLIO

Architect

Troux

Telelogic: System Architect

IDS Scheer: ARIS EA

Sybase Power Designer

Decision Support Systems / Business Intelligence (BI)

BI platform enables users to build applications that help organizations learn and understand their business. 4Ci consultants have experience with the following BI capabilities

- ✓ Integration
 - BI infrastructure
 - Metadata management
 - Development
 - Workflow & collaboration
- ✓ Information Delivery
 - Reporting
 - Dashboards
 - Ad hoc query
 - MS Office integration
- ✓ Analysis
 - OLAP
 - Advanced visualization
 - Predictive modeling & data mining
 - Scorecards

DSS / BI PORTFOLIO
Architect, Developer, Analyst, Administrator
BO: EPM Analytics, XI, Xcelcius, Reporting, Information Discovery
Cognos: BI Reporting, Analytics
Oracle: OBIEE, Hyperion
SAS: BI, Analytics
MS: SQL Server Reporting, Analytics, Integration
TIBCO BI
SAP: NW BI
Actuate
Microstrategy

Project & Portfolio Management Consultants provided by 4Ci have experience in the following functional areas:

- ✓ Time management
- ✓ Resource management
- ✓ Cost management
- ✓ Scope management
- ✓ Procurement management
- ✓ Communication management
- ✓ Risk management
- ✓ Quality management
- ✓ Integration management

PM PORTFOLIO
Project Manager, Coordinators
IBM: Rational Portfolio Manager
MS: Project, EPM
Oracle: Projects
Mercury: ITG
Primavera

Enterprise Application Servers A platform middleware with key function to implement programming model, such as CICS Command Level, Java 2 Platform, J2EE, .Net Microsoft Application Platform, CORBA. 4Ci consultants have experience with language bound programming models such as J2EE and multiple language programming models such as .Net MSAP and CORBA. In addition, consultants have experience with batch frameworks, object caching, event management, development tools, process management, SOAP and messaging. 4Ci has access to resources with experience in emerging programming models such as PHP and POJO frameworks. 4Ci consultants have at minimum good understanding of following functionalities:

- ✓ Container functionality for custom software models
- ✓ Distributed computing
- ✓ API or other means for authentication and authorization, monitoring, file system access, RDBMS access, etc.
- ✓ Messaging & queuing
- ✓ Advanced clustering
- ✓ Integration adapters
- ✓ Business rule engines (BREs)
- ✓ Distributed shared memory
- ✓ Business process management (BPM).

Integrated Development Environment

(IDE) Development environment for composite applications, focused on developing applications using a composite (assemble first) metaphor based on SOA and process centricity through lightweight BPM techniques. 4Ci developers have experience in delivering business services using SOA concepts for service oriented development.

Their experience includes:

- ✓ Assembly & orchestration (workflow, process flow, transformation and modeling)
- ✓ BPM (visual modeling, transformation and mapping, rule support, and process execution)
- ✓ Discovery / description (registry, IDL, web services WSDL, and metadata)
- ✓ Rapid application maintenance (QA, testing, integrity checking, configuration, and versioning)
- ✓ Development environment (IDE support for visual delivery of UI)

EAS PORTFOLIO

Architect, Administrator, Developer

BEA: Aqualogic, Tuxedo, CORBA, Visibroker

IBM: Websphere Application Server, CICS

MS: Windows 2003 Server

Oracle: 10G AS

SAP: NW Application Server

Sun: Enterprise Application Server

Sybase: EAServer

Red Hat JBoss

Adobe: JRun4

IDE PORTFOLIO

Architect, Developer, Analyst, Designer

MS: Visual Studio, BizTalk

Oracle: Fusion Middleware

SAP: mySAP Business Suite

Sun ISE: JIS, SeeBeyond, J2EE

Tibco ISE: BusinessWorks Suite

IBM: Websphere Integration Developer

- ✓ Productivity framework/automation (XML interpreters, BPEL engines, portlet development frameworks, deployment descriptors etc)
- ✓ Service abstractions

Application Quality Analysis Role of quality analyst is shifting from traditional testing activities (such as load/stress and functional /regression) to involvement in overall quality efforts and ensure business objectives are being met. 4Ci consultants have experience in delivering solutions that are well integrated across the application life cycle through the production phase. Experience includes testing of applications using agile development and globally distributed environments. In addition to traditional testing activities, 4Ci consultants have experience with:

- ✓ SOA testing
- ✓ Rich client dynamic web testing
- ✓ Static & dynamic analysis
- ✓ Test data management
- ✓ Regulatory environment (data privacy & auditable change management procedures)
- ✓ Agile techniques
- ✓ Support for packaged solutions

Business Process Analysis Understanding complex business process is a challenge. 4Ci consultants have experience in implementing more detailed (design-implement level) BPMS models using variety of BPA tools in a tactical/operational nature, i.e. focused more on deployment of physical workflows and architectural to top-down BPA models using niche BPA tools.

Software Change & Configuration

Management Successful development is the result of control of code configuration & the changes made to the code. 4Ci consultants have experience in creating base information, basic artifacts and interacting with versioning, configuration and access control mechanisms.

Our consultants have experience in implementing SCM solutions designed to meet functional requirements at the very basic level such as needs of an individual developer, providing basic versioning to high end functionality such as integration of process management functionality to support teams in distributed

AQM PORTFOLIO

IBM: ClearQuest, Rational

Performance Tester

HP: Quality Center (Winrunner, LoadRunner, QTP)

Borland: SilkTest, SilkPerformer

Compuware Test Tools

BPA PORTFOLIO

Business Analyst, Architect, Admin

IBM: Rational Rose, Data Modeler

IBM: Websphere Modeler

MS: Visio

Sybase: Power Designer

Telelogic DOORS

Megasuite

SCM PORTFOLIO

Configuration /Release Mgr

IBM: ClearCase, ClearQuest

MS: PVCS, CS, Visual Source Safe

CA: Enterprise IT

environments. Experience includes dealing with sophisticated configurations for distributed or parallel development, implementing release management, support for parallel process and more.

Datwarehouse DBMS / Enterprise

RDBMS Role of traditional DB consultants is shifting to more of DW DBMS or E-RDBMS consultant. Consultants with experience in mixed workloads, deep understanding of continuous loading, and automated transactions from functional OLTP are more in demand than traditional DB consultants. 4Ci consultants have experience with traditional DBMS systems (software system that supports and manages logical databases) and Enterprise RDBMS (systems that support relational DB model, data availability, and manage work load requirements including control of parameters for end user access). Our consultants have experience with specialized DB DBMS (such as Teradata) in addition to general purpose DBMS such as Oracle, DB2, and SQL Server. 4Ci consultants have delivered services on DW DBMS projects with BI-oriented functionality in OLTP applications. Consultants have experience with data mining, data marts, complex queries, transactional DB's, logical modeling, and functional analytics.

DW DBMS PORTFOLIO
Architect, Administrator, Developer
IBM: DWE DB2, UDB
Oracle: 9i, 10G, 11G
MS: SQL Server 2000, 2005, 2008
Teradata
Sybase: ASE, DW IQ

User Provisioning / Identity Access Management (IAM)

A set of processes and technologies used for managing user identity and user access across multiple systems. 4Ci consultants have experience with Identity Intelligence, Identity Administration, Identity Verification, and Access Management functions of IAM technology. Experience with User Provisioning includes, password management, role life cycle management, user access administration, resource access administration, credential management, and identity auditing, including SoD support. 4Ci resources have deep understanding of directory & repository technologies including enterprise directories, virtual directories and metadirectories. 4Ci consultants have the ability to deliver comprehensive User Provisioning solution based on SoD, Role Life Cycle Management, Identity-Auditing Reports, and Resource Access Administration.

DSS / BI PORTFOLIO
Architect, Developer, Analyst
Business Objects: EPM Analytics, XI, Xcelsius, Information Discovery
Cognos: Analytics, BI Reporting
Oracle: OBIEE, Hyperion
SAP: NW BI, Analytics
MS: SQL Server Reporting, Analytics, Integration
Actuate, Microstrategy, TIBCO BI

Enterprise Content Mgmt / Collaboration

Platforms ECM is an emerging technology that is in the process of transition from best-of-breed focus to more mature, fully integrated enterprise content management (ECM) suites. 4Ci consultants have experience and knowledge of the architecture, integration capabilities, and complete functionality of ECM products such as FileNet, Hummingbird, Vignette, Documentum and more. Experience includes working with components such as Document Library, Document-imaging repositories, Records management, WCM, Workflow, and Document-centric collaboration.

Information Access A search engine technology, typically applied to unstructured data in document repositories. Information access technologies access applications such as document management, web content management, and relational database management systems. 4Ci consultants have experience with architectural sophistication and customizability of products designed to support information access technology. They have capability in delivering solutions around auto categorization, taxonomy functions, and clustering.

ECM PORTFOLIO

Architect, Developer, Analyst

IBM: FileNet, DB2 Content Manager,
Lotus Connection

EMC: Documentum

MS: Windows SharePoint Services

SAP: NW BCS

Oracle: CS 10G

Vignette, InterWoven, Hummingbird

OpenText Live Link

BEA Aqualogic

**INFORMATION
ACCESS PORTFOLIO**

Architect, Developer, Analyst

Autonomy

IBM: OmniFind

Business Objects

Mercado

Google

Representative Staffing Engagements

Health & Human Services Commission

Department of Health Services

Office of Court Administration

Sikorsky Aircraft Services

Department of Public Welfare

Child Care Medicaid Information System

California Health & Human Services

Representative Clients

Public Sector

Department of State Health Services
Department of Health & Human Services
Office of Courts Administration
Texas Parks & Wildlife Department
Texas Higher Education Coordinating Board
Texas Department of Housing & Community Services

System Integrators / Consulting Companies

City of San Antonio
Deloitte Consulting USA
Deloitte Consulting India Pvt Ltd
Oracle USA
Oracle ACS
Cap Gemini Sogeti
Fujitsu Consulting
Unisys Consulting / Dell Professional Services

Private Sector

FedEx Ground
Sabre Airline Solution
Travelocity
Sabre Travel Network
Travelocity Business
AG Consulting (ADP Corporation)